

# NEW FEATURES AVAILABLE IN Vi4

==== BUILD 4202== Vi4/PB12 ====

## ENHANCEMENT: SMS New Features > Automated messages on Patient Registration, Appointment Scheduling and Patient Arrival

A few enhancements and new features have been made to the SMS feature within D4W:

- 1. Responses for Appointment Reminders:** Replies that D4W will accept as Yes and No responses are now customisable.
- 2. Automated messages:** SMS messages can be sent automatically to the patients with a valid mobile number when a patient is registered, when an appointment is scheduled and when an appointment is marked as arrived.

Location setup > General tab > Group: SMS Setting

- **Yes Responses for Appointment Reminders:** Click on the square icon to add any extra words to be recognised as 'Yes' when an SMS reply is received in D4W

SMS Appointment Replies: Yes Responses	
Yes	Add
Y	Delete
Yes thanks	
Thanks	
See you there	
Yeah	
Thank you	
Exit	

- **No Responses for Appointment Reminders:** Click on the square icon to add any extra words to be recognised as 'No' when an SMS reply is received in D4W

SMS Appointment Replies: No Responses	
No	Add
N	Delete
Sorry	
Can't come	
Need to reschedule	
Exit	

- **Send SMS on Appointment Scheduling:** Set to 'Yes' to automatically send an SMS to the patient when their appointment is made

Send SMS on Appointment Scheduling	Yes
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- **Send SMS on Patient Registration:** Set to 'Yes' to automatically send an SMS to the patient entered into D4W from Patient Details


Send SMS on Patient Registration	Yes
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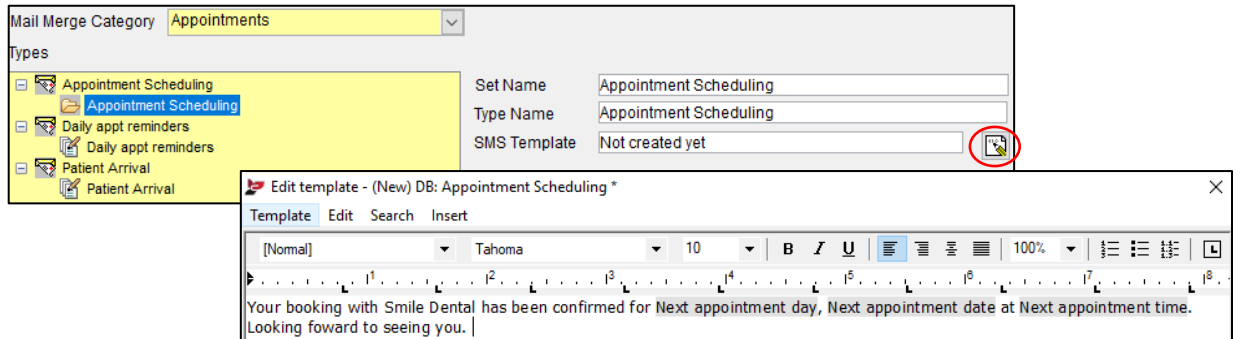
- **Send SMS on Patient Arrival:** Set to Yes to automatically send an SMS to the patient when their appointment is marked as 'Arrived'

Send SMS on Patient Arrival	Yes
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Following are the steps to set up the SMS messages for the above 3 settings. The 'Set' will only be shown if the feature is set to 'Yes' as above.

Debtors & Marketing > Mail Merge Setup tab > Mail Merge Category

- **Appointment Scheduling:** Select 'Appointments' > Highlight 'Appointment Scheduling' > Click on  icon to create the SMS message template.



Mail Merge Category: Appointments

Types

- Appointment Scheduling (highlighted)
- Daily appt reminders
- Patient Arrival


Set Name: Appointment Scheduling  
 Type Name: Appointment Scheduling  
 SMS Template: Not created yet

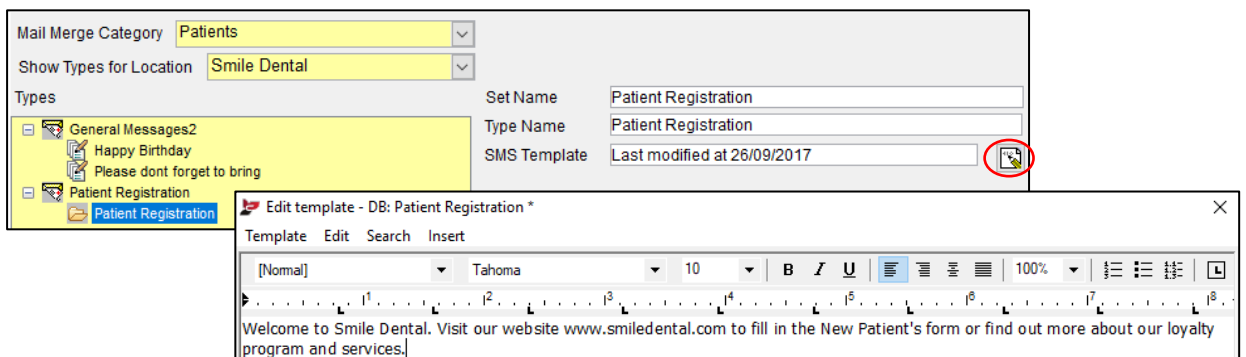
**Edit template - (New) DB: Appointment Scheduling \***

Template Edit Search Insert

[Normal] Tahoma 10 B I U

Your booking with Smile Dental has been confirmed for Next appointment day, Next appointment date at Next appointment time. Looking forward to seeing you.

- **Patient Registration:** Select 'Patients' > Highlight 'Patient Registration' > Click on  icon to create the SMS message template.  
 Location is not required to be selected when adding Patient Registration as the SMS is general for all practices



Mail Merge Category: Patients

Show Types for Location: Smile Dental

Types

- General Messages2
- Happy Birthday
- Please dont forget to bring
- Patient Registration (highlighted)


Set Name: Patient Registration  
 Type Name: Patient Registration  
 SMS Template: Last modified at 26/09/2017

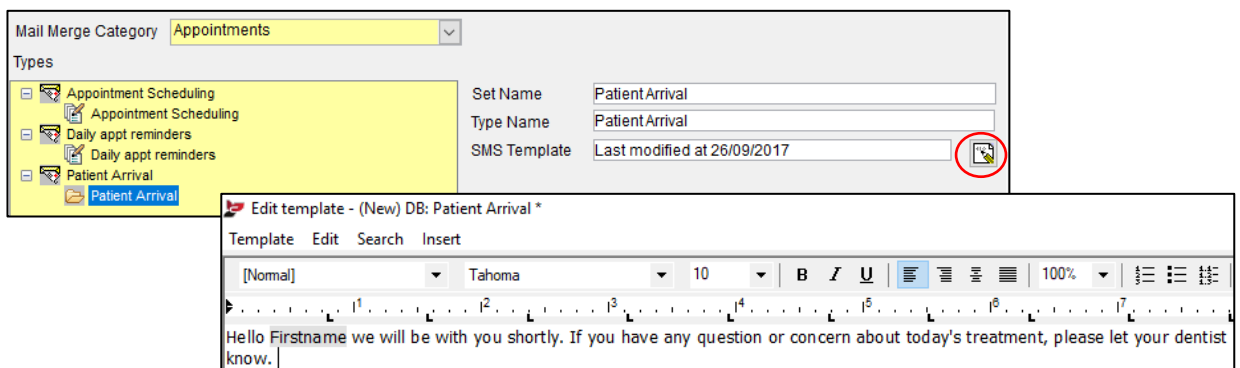
**Edit template - DB: Patient Registration \***

Template Edit Search Insert

[Normal] Tahoma 10 B I U

Welcome to Smile Dental. Visit our website www.smiledental.com to fill in the New Patient's form or find out more about our loyalty program and services.

- **Patient Arrival:** Select 'Appointments' > Highlight 'Patient Arrival' > Click on  icon to create the SMS message template



Mail Merge Category: Appointments

Types

- Appointment Scheduling
- Daily appt reminders
- Patient Arrival (highlighted)

Set Name: Patient Arrival  
 Type Name: Patient Arrival  
 SMS Template: Last modified at 26/09/2017

**Edit template - (New) DB: Patient Arrival \***

Template Edit Search Insert

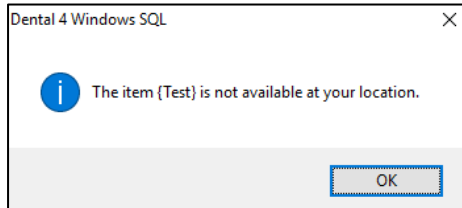
[Normal] Tahoma 10 B I U

Hello Firstname we will be with you shortly. If you have any question or concern about today's treatment, please let your dentist know.

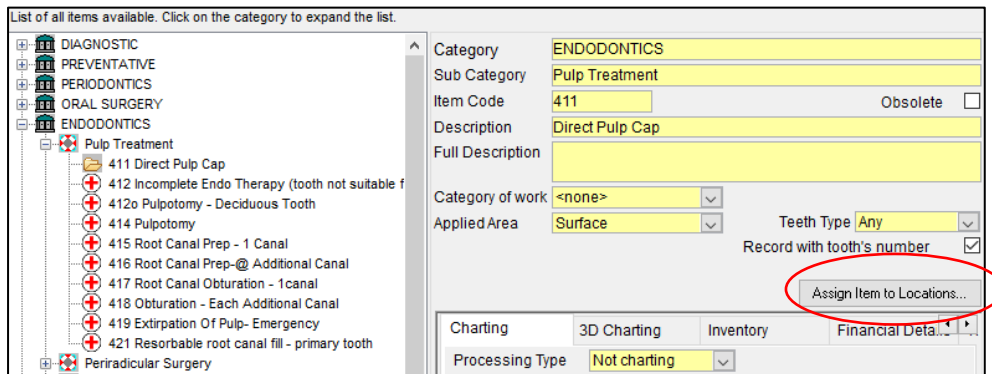
#### ENHANCEMENT: Multi location handling in Items

Currently all items entered in multi-location environments are available to all locations regardless if a specific location has their own item number. In order to reduce users to input incorrect items for a location, e.g Marketing promotion package, items for specific centre or regions, this enhancement has been added to the Items tab to handle those cases.

This feature will only cover entry of item number via Charting 2D/3D, Treatment Plan and Treatment. The following message will appear when trying to use an item not specific to a location/s

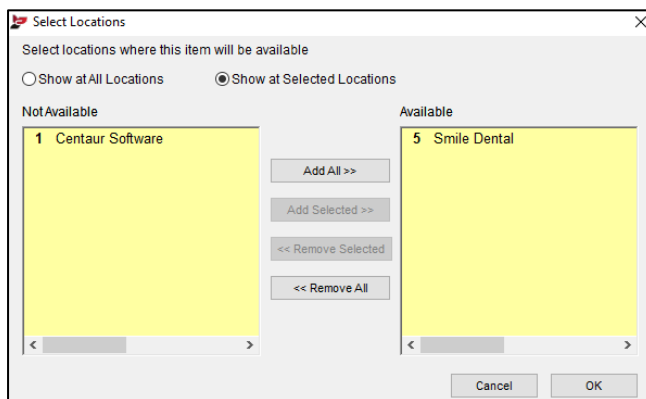


Location Setup > Items tab > Add new item/Select existing item > Press 'Assign Item to Location...'

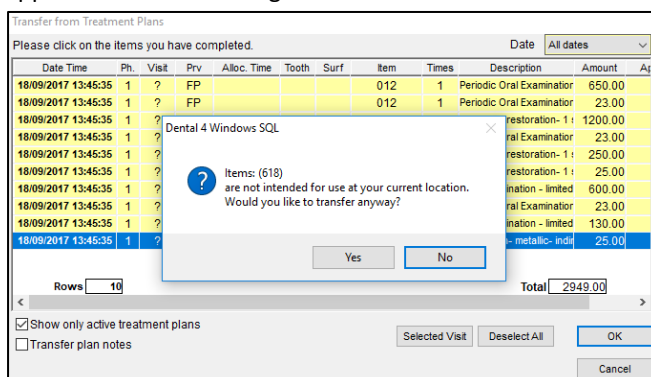


Click on 'Show at Selected Locations' > Highlight location > Press 'Add Selected'

All existing and new items entered in the system are assigned to all locations. The practice will manually select which items are specific to a certain location/s



If an item becomes specific to a location after it has been entered in a Treatment Plan, the following message will appear when transferring to a Treatment



### ENHANCEMENT: Make Allergies and Medical Conditions Inactive

The enhancement to the Allergies and Medication Conditions area will give the users the ability to maintain their lists clean by removing or hiding redundant records.

E.g. Any misspelled records can be made inactive and any used record under this name can be merged to be correct one

### Make Allergies and Medical Conditions Inactive

Location Setup > Allergy/Med tab

List of Medical Conditions		List of Allergies	
Name	Is Active	Name	Is Active
Anaemia	<input checked="" type="checkbox"/>	Asprin	<input checked="" type="checkbox"/>
Arthritis	<input checked="" type="checkbox"/>	Penicillin	<input checked="" type="checkbox"/>
Diabetes	<input checked="" type="checkbox"/>	Sulpha Drugs	<input checked="" type="checkbox"/>
Heart	<input checked="" type="checkbox"/>		
High Blood Pressure	<input checked="" type="checkbox"/>		
Kidney Disease	<input checked="" type="checkbox"/>		
MS	<input checked="" type="checkbox"/>		
Stroke	<input checked="" type="checkbox"/>		
Strokex	<input type="checkbox"/>		

When an allergy or medical condition have been marked as inactive all patients with an inactive allergy or medication condition will be indicated in the History sub-tab

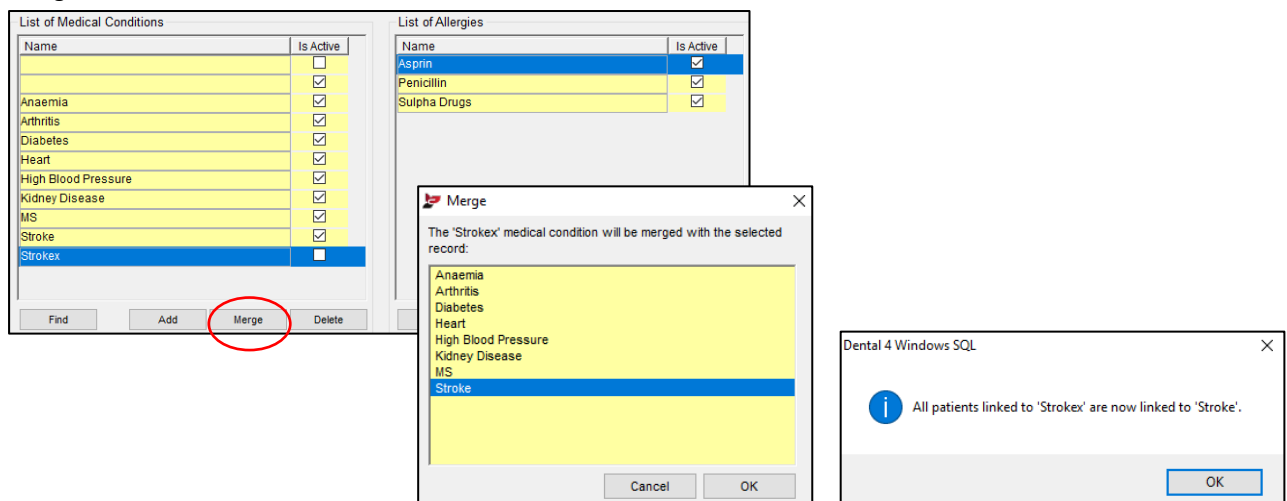
Patient Records > Patients tab > History sub-tab

<b>Allergies Present</b>   	<< Add >> Remove Add New	<b>Available Allergies</b> Asprin Penicillin Sulpha Drugs
<b>Med.Cond Present</b> Stroke (inactive)	<< Add >> Remove Add New	<b>Available Med. conditions</b> Anaemia Arthritis Diabetes Heart High Blood Pressure Kidney Disease

### Merge Allergies and Medical Conditions

When an allergy or medical conditions have been used in a patient's file and they have been made inactive you can merge the inactive allergies or medical conditions with existing ones.

Highlight the inactive allergies/medical conditions > Click on 'Merge' > Click on allergies/medical conditions to be merged with > Press 'OK'



The screenshot shows the 'List of Medical Conditions' and 'List of Allergies' tables. In the 'List of Medical Conditions' table, 'Strokex' is highlighted in blue and its 'Is Active' checkbox is unchecked. A red circle highlights the 'Merge' button at the bottom of the table. A 'Merge' dialog box is open, showing a list of medical conditions with 'Stroke' selected. To the right, a 'Dental 4 Windows SQL' message box displays the message: 'All patients linked to 'Strokex' are now linked to 'Stroke'.' with an 'OK' button.

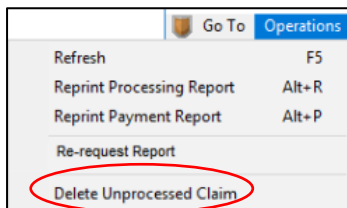
### **ENHANCEMENT: DVA Certification - DVA Claim: Processing and Payment Reports**

Processing and Payments reports are stored in D4W after they are retrieved. If you ever need to reprint these reports in the future, they are readily available in the D4W database.

Storing the reports has the additional benefit of them always being available, even after they are removed from Medicare's systems (after 6 months).

However, as part of the DVA Certification Requirements, the PMS must have the facility to re-retrieve reports from Medicare's system as required. A new option has been added to meet this requirement.

Insurance > DVA Claims tab > Operations menu > 'Re-request Report'



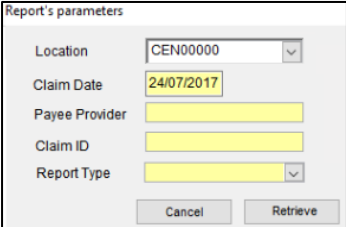
The Re-request Report is available in all Transactions (Claim, Processing and Payment)

#### **Requesting the report from a claim**

Highlight the claim > Operations menu > 'Re-request Report' > The system will pre-populate the information for you before pressing 'Retrieve'

#### **Requesting the report with the claim details**

If the practice can't find the claim in the system but has the details (Claim date, Payee Provider, Claim ID, Report Type) they can enter the details and then retrieve the report


 A screenshot of a dialog box titled 'Report's parameters'. It contains the following fields: Location (dropdown menu with 'CEN00000' selected), Claim Date (text box with '24/07/2017'), Payee Provider (text box), Claim ID (text box), and Report Type (dropdown menu). At the bottom are 'Cancel' and 'Retrieve' buttons.

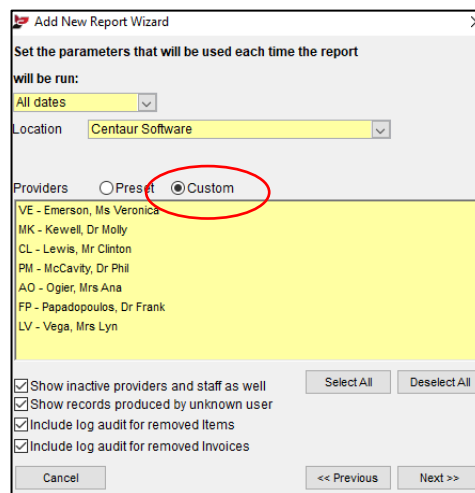
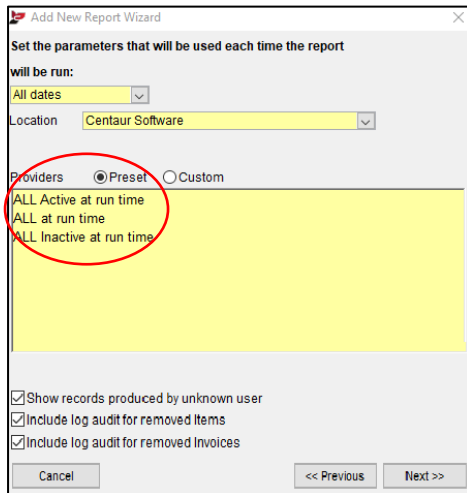
Note: The other reports generated from the Operations menu provide the same information as the Re-request Report'

### **ENHANCEMENT: Scheduled Reports - Add ALL at run time to Clinical Notes Audit**

To keep consistence on how all reports can be setup in the Schedule Reports the 'Preset' and 'Custom' options were added to the Report Parameters for Clinical Notes Audit report

No changes to the format of the report or data contained within the report will be changed. When the upgrade is performed the 'Preset' and 'Custom' options will be available for when adding 'Clinical Notes Audit' report to the Scheduled Reports.

Location Management > Report tab > Operations menu > Scheduled Reports > 'Add New Report' > Select 'Clinical Notes Log Audit...' report > 'Next'



1. The user will have the ability to run a scheduled “Clinical Notes Log audit” report for All Active providers who exist within the D4w database at the time of the report running
2. The user will have the ability to run a scheduled “Clinical Notes Log audit” report for All providers who exist within the D4w database at the time of the report running
3. The user will have the ability to run a scheduled “Clinical Notes Log audit” report for All inactive providers who exist within the D4w database at the time of the report running
4. The user will have the ability to run a scheduled “Clinical Notes Log audit” report for a subset of providers who exist within the D4w database at the time of the report running

**ENHANCEMENT: D4W/PSS RDS cloud, more visual changes and controls to improve performance**

To provide a better performance for the customers running on D4W Cloud some of D4W’s visual designs have been changed.

This enhancement will occur when the new version of D4W Cloud is available. Practices won’t be required to make any changes.

**Old Screen**



**New Screen**



**ENHANCEMENT: NDP - "Include Estimated Payment Plan" menu Item status**

The feature ‘Include Estimated Payment Plan’ into Treatment Plan printout has been enhanced to allow uses to keep the status of this feature ticked/unticked until manually it gets changed. The action of the feature will remain unchanged regardless if the practice has moved between patients, navigated throughout the system or even closed and reopened D4W.

This feature is controlled by each individual computer, giving the users more control on when to show and offer a Payment Plan to each patient

For more information on National Dental Plan (NDP), please contact our Sales Department.

**PRACT ANALYTICS ENHANCE: Treatment Plan KPI: add Item Code and Patient Card No to extracted file**

A few enhancements have been made to Practice Analytics to help the practices with their identification for patient's treatment plan and treatment plan items.

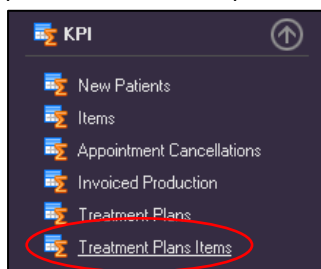
**Patient Card**

'Patient Card Number' field has been added to the Treatment Plan KPI table to better identify the Treatment Plan against a patient's file

Tx Plan ID	Tx Plan De	Tx Plan Date	Tx Plan Type	Tx	Tx	*Px ID	Prv	Act	Tx Plan Total	Total fee items done	Total fee item	*Loc ID	Location	Px Card No
1390	29/11/1993	22/05/1995	INCOMPLETE	N	N	1613	Ngtruo, Dr Raassanlid(92)	N	630	592	38	1	Dental Practice	1613

**Treatment Plans Items**

A new KPI table has been added to Practice Analytics to allow items performed to be visible and measured for a particular treatment plan and patient



Tx Plan ID	Tx Plan Date	Tx Plan Date	Tx Plan Type	Tx	Tx	Item Cc	Item	Qty Plan	Qty Treat	Fee plan	Fee fact	Tx Date	Item	*Px ID	Prv	Act	*Loc ID	Location	Px Card No
1984	6/06/1994	23/08/1997	INCOMPLETE	N	N	512	Metallic r	1	0	80	0	0		2312	Ngtru	N	1	Dental Pr	2312
1984	6/06/1994	23/08/1997	INCOMPLETE	N	N	513	Metallic r	1	1	80	80	23/08/1997		2312	Ngtru	N	1	Dental Pr	2312

**PRACT ANALYTICS ENHANCE: Active Providers checkbox (Dashboards/What If)**

The 'Active' box for providers will be ticked (selected) by default. This will allow to information for active providers to be automatically calculated in any of the Dashboards until the 'Active' box selection will be changed.

Dashboards > Active

Location (All) Provider (All)  Active

For more information on Practice Analytics, please visit the Learning Centre ([www.centaursoftware.com.au](http://www.centaursoftware.com.au)) or contact our Sales Department

**NEW: New x-ray link - EzDent-i**

An x-ray link is now present within D4W for those who use the EzDent-i software.

**D4W configuration:**

Is X-ray/Imaging software installed = EzDent-i

Path to X-ray/Imaging system = C:\Program Files (x86)\VATECH\EzDent-i\Bin\VTEzBridge32.exe

Note: If you have 32-bit Operating System then VTEzBridge32.exe will have another name (for example VTEzBridge.exe) and another path. Please find this file by searching for VTEzBridge in the EzDent-i folder.

If current patient has images into EzDent-i interface then D4W flashes image icon independently EzDent-i starts or not.

*Previously released build features can be found on our website within the 'Learning Centre'. Contact our Customer Service department for your login details. [www.centaursoftware.com.au](http://www.centaursoftware.com.au)*