

# NEW FEATURES AVAILABLE IN Vi4

==== BUILD 4202== Vi4/PB12 ====

## **ENHANCEMENT: SMS New Features > Automated messages on Patient Registration, Appointment Scheduling and Patient Arrival**

A few enhancements and new features have been made to the SMS feature within Practice Studio (PSS):

- 1. Responses for Appointment Reminders:** Replies that PSS will accept as Yes and No responses are now customisable.
- 2. Automated messages:** SMS messages can be sent automatically to the patients with a valid mobile number when a patient is registered, when an appointment is scheduled and when an appointment is marked as arrived.

Location setup > General tab > Group: SMS Setting

- **Yes Responses for Appointment Reminders:** Click on the square icon to add any extra word to be recognised as 'Yes' when an SMS reply is received in PSS

SMS Appointment Replies: Yes Responses	
Yes	Add
Y	Delete
Yes thanks	
Thanks	
See you there	
Yeah	
Thank you	
	Exit

- **No Responses for Appointment Reminders:** Click on the square icon to add any extra word to be recognised as 'No' when an SMS reply is received in PSS

SMS Appointment Replies: No Responses	
No	Add
N	Delete
Sorry	
Can't come	
Need to reschedule	
	Exit

- **Send SMS on Appointment Scheduling:** Set to 'Yes' to automatically send an SMS to the patient when their appointment is made

Send SMS on Appointment Scheduling	Yes
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- **Send SMS on Patient Registration:** Set to 'Yes' to automatically send an SMS to the patient entered into PSS from Patient Details, or during the creation of their first appointment

Send SMS on Patient Registration	Yes
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Note: If both settings are set to 'Yes', a **new** patient will receive 2 SMS (Appointment Scheduling and Patient Registration) when booking their appointment.

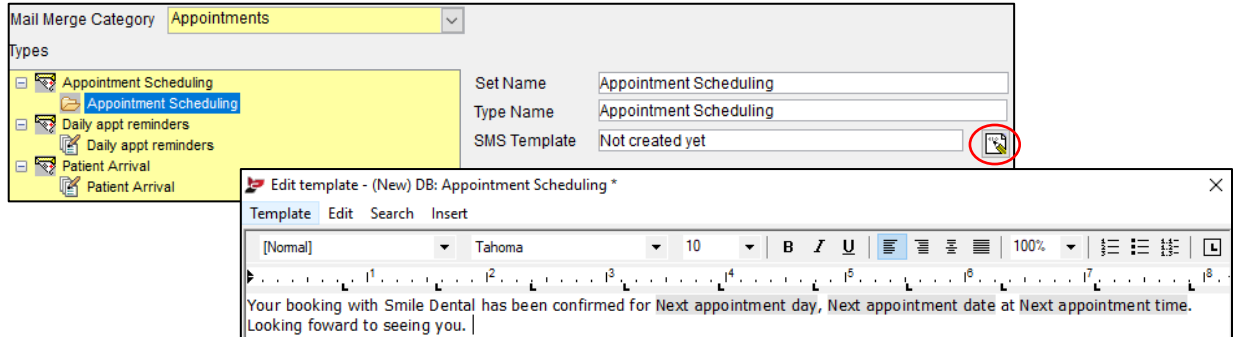
- **Send SMS on Patient Arrival:** Set to Yes to automatically send an SMS to the patient when their appointment is marked as 'Arrived'

Send SMS on Patient Arrival	Yes
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Following are the steps to set up the SMS messages for the 3 above settings. The 'Set' will only be shown if the feature is set to 'Yes' as above.

Debtors & Marketing > Mail Merge Setup tab > Mail Merge Category

- **Appointment Scheduling:** Select 'Appointments' > Highlight 'Appointment Scheduling' > Click on  icon to create the SMS message template.



Mail Merge Category: Appointments

Types

- Appointment Scheduling
- Appointment Scheduling
- Daily appt reminders
- Daily appt reminders
- Patient Arrival
- Patient Arrival

Set Name: Appointment Scheduling

Type Name: Appointment Scheduling


SMS Template: Not created yet

Edit template - (New) DB: Appointment Scheduling \*

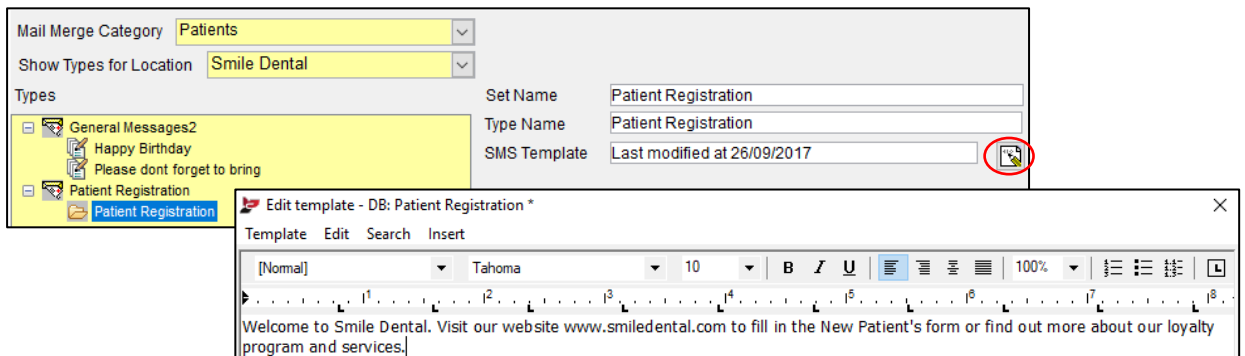
Template Edit Search Insert

[Normal] Tahoma 10 B I U

Your booking with Smile Dental has been confirmed for Next appointment day, Next appointment date at Next appointment time. Looking forward to seeing you.

- **Patient Registration:** Select 'Patients' > Highlight 'Patient Registration' > Click on  icon to create the SMS message template.

Location is not required to be selected when adding Patient Registration message the SMS is general for all practices



Mail Merge Category: Patients

Show Types for Location: Smile Dental

Types

- General Messages2
- Happy Birthday
- Please dont forget to bring
- Patient Registration
- Patient Registration

Set Name: Patient Registration

Type Name: Patient Registration


SMS Template: Last modified at 26/09/2017

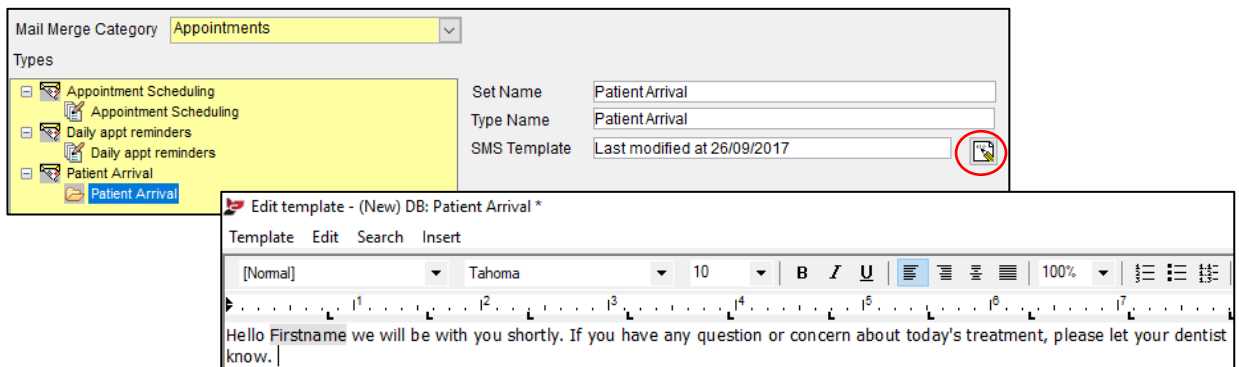
Edit template - DB: Patient Registration \*

Template Edit Search Insert

[Normal] Tahoma 10 B I U

Welcome to Smile Dental. Visit our website www.smiledental.com to fill in the New Patient's form or find out more about our loyalty program and services.

- **Patient Arrival:** Select 'Appointments' > Highlight 'Patient Arrival' > Click on  icon to create the SMS message template



Mail Merge Category: Appointments

Types

- Appointment Scheduling
- Appointment Scheduling
- Daily appt reminders
- Daily appt reminders
- Patient Arrival
- Patient Arrival

Set Name: Patient Arrival

Type Name: Patient Arrival

SMS Template: Last modified at 26/09/2017

Edit template - (New) DB: Patient Arrival \*

Template Edit Search Insert

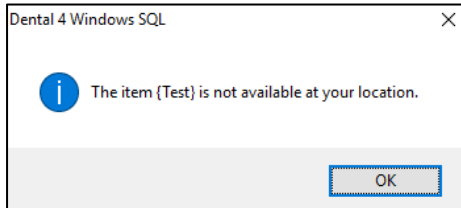
[Normal] Tahoma 10 B I U

Hello Firstname we will be with you shortly. If you have any question or concern about today's treatment, please let your dentist know.

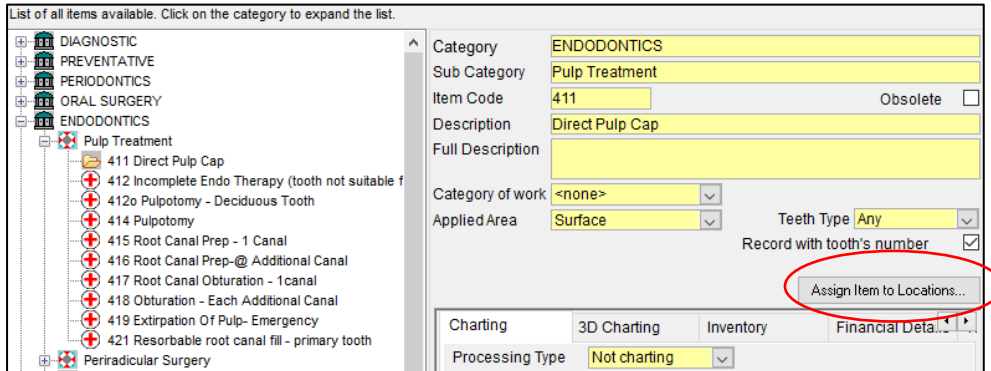
#### ENHANCEMENT: Multi location handling in Items

Currently all items entered in multi-location environments are available to all locations regardless if a specific location has their own item number. In order to reduce users to input incorrect items for a location, e.g Marketing promotion package, items for specific centre or regions, this enhancement has been added to the Items tab to handle those cases.

This feature will only cover entry of item number via Treatment Plan and Treatment. The following message will appear when trying to use an item not specific to a location/s

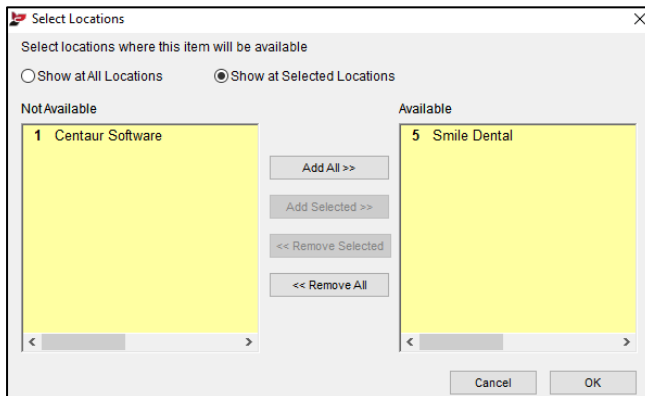


Location Setup > Items tab > Add new item/Select existing item > Press 'Assign Item to Location...'

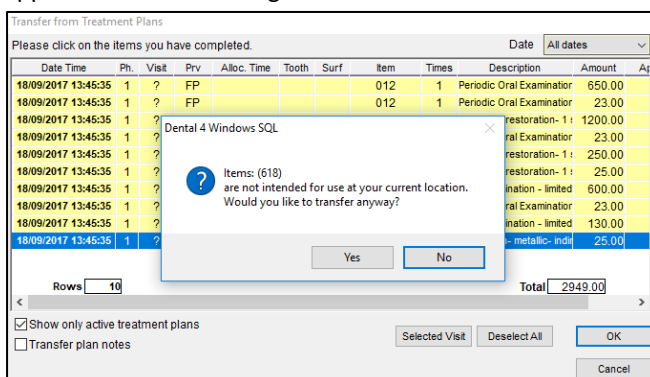


Click on 'Show at Selected Locations' > Highlight location > Press 'Add Selected'

All existing and new items entered in the system are assigned to all locations. The practice will manually select which items are specific to a certain location/s



If an item becomes specific to a location after it has been entered in Treatment Plan, the following message will appear when transferring to Treatment



### ENHANCEMENT: Make Allergies and Medical Conditions Inactive

The enhancement to the Allergies and Medication Conditions area will give the users the ability to maintain their lists clean by removing or hiding redundant records.

E.g. Any misspelled records can be made inactive and any used record under this name can be merged to be correct one

### Make Allergies and Medical Conditions Inactive

Location Setup > Allergy/Med tab

List of Medical Conditions		List of Allergies	
Name	Is Active	Name	Is Active
Anaemia	<input checked="" type="checkbox"/>	Asprin	<input checked="" type="checkbox"/>
Arthritis	<input checked="" type="checkbox"/>	Penicillin	<input checked="" type="checkbox"/>
Diabetes	<input checked="" type="checkbox"/>	Sulpha Drugs	<input checked="" type="checkbox"/>
Heart	<input checked="" type="checkbox"/>		
High Blood Pressure	<input checked="" type="checkbox"/>		
Kidney Disease	<input checked="" type="checkbox"/>		
MS	<input checked="" type="checkbox"/>		
Stroke	<input checked="" type="checkbox"/>		
Strokex	<input type="checkbox"/>		

When an allergy or medical condition have been marked as inactive all patients with an inactive allergy or medication condition will be indicated in the History sub-tab

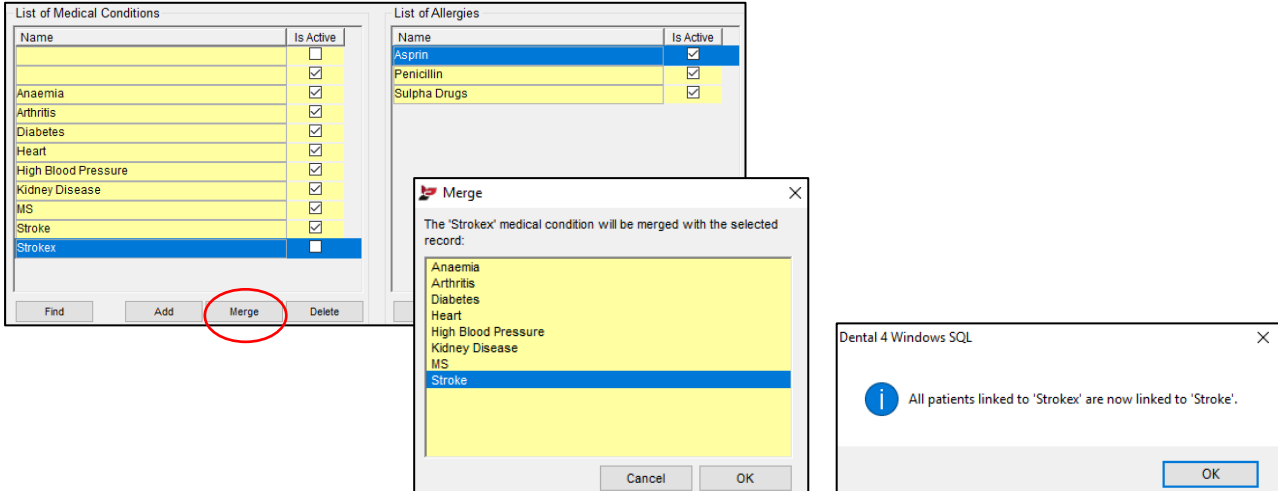
Patient Records > Patients tab > History sub-tab

<b>Allergies Present</b>   	<< Add >> Remove Add New	<b>Available Allergies</b> Asprin Penicillin Sulpha Drugs
<b>Med.Cond Present</b> Stroke (inactive)	<< Add >> Remove Add New	<b>Available Med. conditions</b> Anaemia Arthritis Diabetes Heart High Blood Pressure Kidney Disease

### Merge Allergies and Medical Conditions

When an allergies or medical conditions have been used in a patient's file and they have been made inactive you can merge the inactive allergies or medical conditions with existing ones.

Highlight the inactive allergies/medical conditions > Click on 'Merge' > Click on allergies/medical conditions to be merged with > Press 'OK'



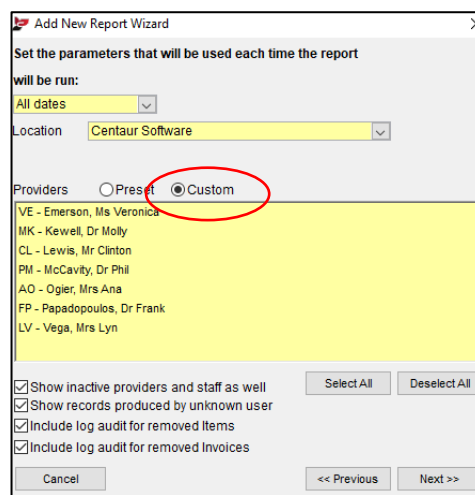
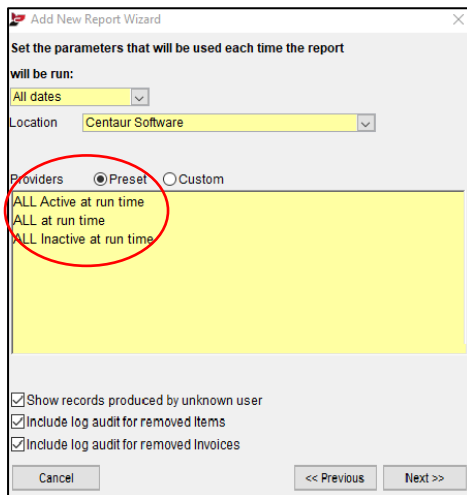
The screenshot shows the 'List of Medical Conditions' table with 'Strokex' selected and its 'Is Active' checkbox unchecked. The 'Merge' dialog box is open, displaying a list of conditions: Anaemia, Arthritis, Diabetes, Heart, High Blood Pressure, Kidney Disease, MS, and Stroke. The 'Stroke' condition is highlighted in blue. A 'Dental 4 Windows SQL' message box is also present, indicating that all patients linked to 'Strokex' are now linked to 'Stroke'.

### ENHANCEMENT: Scheduled Reports - Add ALL at run time to Clinical Notes Audit

To keep consistence on how all reports can be setup in the Schedule Reports the 'Preset' and 'Custom' options were added to the Report Parameters for Clinical Notes Audit report

No changes to the format of the report or data contained within the report will be changed. When the upgrade is performed the 'Preset' and 'Custom' options will be available for when adding 'Clinical Notes Audit' report to the Scheduled Reports.

Location Management > Report tab > Operations menu > Scheduled Reports > 'Add New Report' > Select 'Clinical Notes Log Audit...' report > 'Next'



1. The user will have the ability to run a scheduled "Clinical Notes Log audit" report for All Active providers who exist within the PSS database at the time of the report running
2. The user will have the ability to run a scheduled "Clinical Notes Log audit" report for All providers who exist within the PSS database at the time of the report running
3. The user will have the ability to run a scheduled "Clinical Notes Log audit" report for All inactive providers who exist within the PSS database at the time of the report running
4. The user will have the ability to run a scheduled "Clinical Notes Log audit" report for a subset of providers who exist within the PSS database at the time of the report running

### ENHANCEMENT: PSS/PSS RDS cloud, more visual changes and controls to improve performance

To provide a better performance for the customers running on PSS Cloud some of PSS's visual designs have been be changed.

This enhancement will occur when the new version of PSS Cloud is available. Practices won't be required to make any changes.

#### Old Screen



#### New Screen



**PRACT ANALYTICS ENHANCE: Treatment Plan KPI: add Item Code and Patient Card No to extracted file**

A few enhancements have been made to Practice Analytics to help the practices with their identification for patient's treatment plan and treatment plan items.

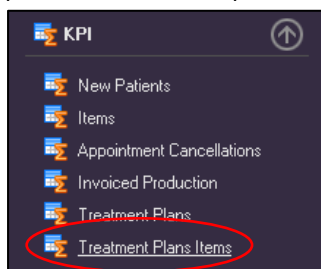
**Patient Card**

'Patient Card Number' field has been added to the Treatment Plan KPI table to better identify the Treatment Plan against a patient's file

Tx Plan ID	Tx Plan De	Tx Plan Date	Tx Plan Type	Tx	Tx	*Px ID	Prv	Act	Tx Plan Total	Total fee items done	Total fee item	*Loc ID	Location	Px Card No
1390	29/11/1993	22/05/1995	INCOMPLETE	N	N	1613	Ngtruo, Dr Raassanlid(92)	N	630	592	38	1	Dental Practice	1613

**Treatment Plans Items**

A new KPI table has been added to Practice Analytics to allow items performed to be visible and measured for a particular treatment plan and patient



Tx Plan ID	Tx Plan Date	Tx Plan Date	Tx Plan Type	Tx	Tx	Item Cc	Item	Qty Plan	Qty Treat	Fee plan	Fee fact	Tx Date	Item	*Px ID	Prv	Act	*Loc ID	Location	Px Card No
1984	6/06/1994	23/08/1997	INCOMPLETE	N	N	512	Metallic r	1	0	80	0			2312	Ngtru	N	1	Dental Pr	2312
1984	6/06/1994	23/08/1997	INCOMPLETE	N	N	513	Metallic r	1	1	80	80	23/08/1997		2312	Ngtru	N	1	Dental Pr	2312

**PRACT ANALYTICS ENHANCE: Active Providers checkbox (Dashboards/What If)**

The 'Active' box for providers will be ticked (selected) by default. This will allow to information for active providers to be automatically calculated in any of the Dashboards until the 'Active' box selection will be changed.

Dashboards > Active

Location (All) Provider (All)  Active

For more information on Practice Analytics, please visit the Learning Centre ([www.centaursoftware.com.au](http://www.centaursoftware.com.au)) or contact our Sales Department

**NEW: New x-ray link - EzDent-i**

An x-ray link is now present within PSS for those who use the EzDent-i software.

**PSS configuration:**

Is X-ray/Imaging software installed = EzDent-i

Path to X-ray/Imaging system = C:\Program Files (x86)\VATECH\EzDent-i\Bin\VTEzBridge32.exe

Note: If you have 32-bit Operating System then VTEzBridge32.exe will have another name (for example VTEzBridge.exe) and another path. Please find this file by searching for VTEzBridge in the EzDent-i folder.

If current patient has images into EzDent-i interface then PSS flashes image icon independently EzDent-i starts or not.

*Previously released build features can be found on our website within the 'Learning Centre'.*

*Contact our Customer Service department for your login details. [www.centaursoftware.com.au](http://www.centaursoftware.com.au)*